

CHAPTER 5

YEAR END STATISTICS

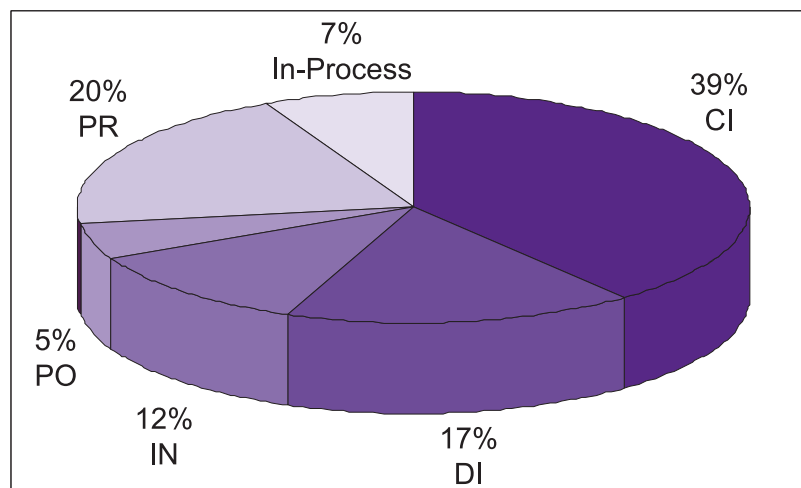
Illustration #3: *Complaints by Classification*

Type of Complaints	IPA Intake	PSCU Intake	Total
Formal: Civilian-Initiated (CI)	61	113	174
Formal: Department-Initiated (DI)	0	75	75
Informal (IN)	11	40	51
Policy (PO)	10	13	23
Procedural (PR)	32	56	88
In-Process	19	13	32
Total Cases	133	310	443

Illustration #4: *Percentage of Complaints Received by Classification*

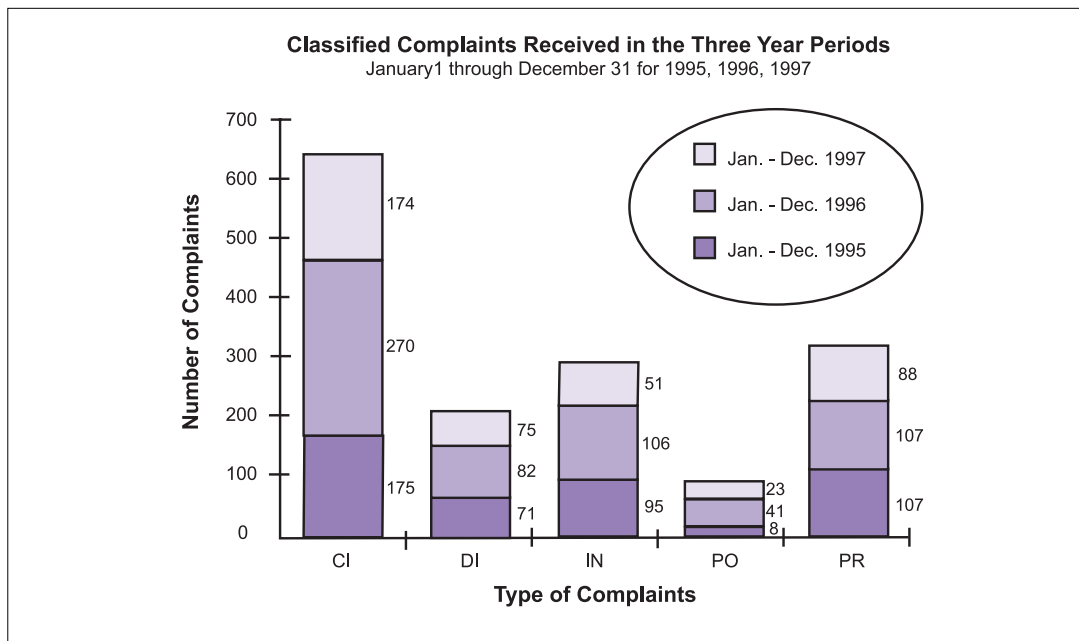
Complaints Received

January 1 through December 31, 1997



A total of **443** complaints were received from January 1 through December 31, 1997. Illustration No. 3 and No. 4 breakdown the complaints by classification based on data gathered by the IPA as of December 31, 1997. The IPA received 36% of the total complaints filed during this reporting period.¹⁰ Data was rounded off to the nearest percentage.

¹⁰ Since only the PSCU can initiate Formal DI cases, the Total Cases, excluding Formal DI cases, is 368. The percentage of the intake by the IPA is calculated by dividing 133 by 368, which equals 36%.

Illustration #5: Three Year Analysis of Complaints by Classification

1997 Complaints = 411	1996 Complaints = 606	1995 Complaints = 456
Formal: CI=Civilian-Initiated & DI = Department-Initiated, IN = Informal, PO = Policy, PR = Procedural		

Illustration No. 5 depicts the change in the different types of classified complaints received in the three year periods of January 1 through December 31 for 1995, 1996, and 1997.

A. TIME TO CLASSIFY AND COMPLETE ALL INVESTIGATIONS

The Professional Standards and Conduct Unit (PSCU) is responsible for classifying all complaints. The classification period of a complaint is determined by the number of days it takes from the date the complaint is received to the date when the complaint is assigned to a PSCU investigator. The targeted goal for complaint classification is 30 days which was implemented in 1994.

The length of time to complete an investigation is calculated as the number of days it takes from the assigned date of the complaint until the investigation is completed. A case is considered closed when a finding is made or when no finding is possible for one of the following reasons:

- (1) Lack of signature on the Boland Admonishment,
- (2) officer resigned from the SJPd before the investigation was completed,
- (3) complainant was uncooperative,
- (4) complainant withdrew the complaint,
- (5) unable to contact complainant or witness, or
- (6) identity of the officer could not be determined.

The targeted goal for a PSCU investigator to complete an investigation is 365 days, except in cases where a Class I Unnecessary Force¹¹ allegation is involved. The goal for a Class I use of force cases is to complete the investigation within 180 days. Illustration No. 6 presents data for classified and completed complaints. The classified complaints are based on cases **received** between January 1 and December 31, 1997. The completed complaints are based on cases **closed** between January 1 and December 31, 1997.

Illustration #6: *Complaints Classified and Completed*

Time Period	Total Cases	Goal	Achieved Goal	%
Received between Jan. 1 - Dec. 31, 1997	411	Classify all complaints within 30 days	377	92%
Closed between Jan. 1 - Dec. 31, 1997	14	Complete UF Class I cases within 180 days	11	79%
Closed between Jan. 1 - Dec. 31, 1997	494	Complete all investigations within 365 days	426	86%

¹¹ In the 1996 Year End Report, the IPA implemented new goals for alleged use of force complaints. The use of force complaints are divided into two categories: Class I and Class II. Class I use of force cases will involve those complaints in which the complainant required medical assistance for their injuries. It is anticipated that prioritizing these cases will expedite the investigative process while ensuring that evidence is preserved and witnesses are contacted in a more timely manner. The intent of this classification is to resolve serious use of force cases within 180 days. Class II cases will include those complaints in which the complainant did not require medical care. These Class II cases and all other cases will be expected to close within 365 days.